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Privacy Policy

Machine configurator App of

Zoller + Fröhlich GmbH

We are delighted about the visit of our website. The Zoller + Fröhlich GmbH (hereinafter 'Zoller + Fröhlich, Z + F', 'we' or 'us') attaches great importance to the security of users' data and compliance with data protection provisions. Hereinafter, we would like to inform about how personal data is processed on our website.

Contact Details: Controller

Zoller + Fröhlich GmbH
Simoniusstraße 22
88239 Wangen
Germany
Tel.: +49 7542 94921-02
Fax: +49 7522 9308-252
E-Mail: info@zofre.de

Contact Details: Data protection officer

Mr. Maximilian Musch
Deutsche Datenschutzkanzlei
Tel.: 07542 949 21 -02
E-Mail: datenschutz@zofre.de

Terms

The specialist terms used in this Privacy Policy are to be understood as legally defined in article 4 GDPR.

Information on data processing

Automated data processing (log files etc.)

Our website can be visited without actively providing personal information about the user. Registration is not required to use our app. If you use the web version of our app, we automatically store access data (server log files), such as the name of the internet service provider, the operating system used, the website the user visited us from, the date and duration of the visit and the name of the file accessed, as well the IP address of the device used (for security reasons, such as to recognise attacks on our website) for a duration of 7 days. This data is solely evaluated for the purpose of improving our offering and does not enable conclusions to be drawn about the person of the user.

This data is not merged with other data sources.

We process and use the data for the following purposes:

To provide the app and website, to improve our apps and websites and to prevent and identify errors/malfunctions and the abuse of the app and website.

Legal base: legitimate interests (Art. 6 (1) (f) GDPR)

Legitimate interests: ensuring the functionality of the website and its error-free, secure operation, as well as in adapting this website to suit users' needs

Use of cookies (general, functionality, opt-out links etc.)

We use 'cookies' on our website to make visiting our website more attractive and to enable certain functions to be used. The use of cookies serves our legitimate interest in making a visit to our website as pleasant as possible and is based on article 6 (1) (f) GDPR. Cookies are standard internet technology used to store and retrieve login details and other usage information for all the users of a website. Cookies are small text files that are deposited on your end device. They enable us to store user settings, inter alia, to ensure that our website can be shown in a format tailored to your device. Some of the cookies we use are deleted after the end of a browser session, i. e. when closing the browser (known as 'session cookies'). Other cookies remain on the user's end device and enable us or our partner companies to recognise the browser on the next visit (known as 'persistent cookies').

The browser can be set so that the user is informed when cookies are to be stored and can decide whether to accept them in each individual situation, to accept them under certain circumstances, or to exclude them in general. In addition, cookies can be retrospectively deleted to remove data that the website stored on your computer. Deactivating cookies (known as 'opting out') can limit our website's functionality in some respects.

Categories of data subjects: Website visitors, users of online services

Opt-out: You can find the opt-out options in your browser settings

Legal bases: Consent (article 6 (1) (a) GDPR), legitimate interest (article 6 (1) (f) GDPR)

The pertinent legal basis is specifically stated for each tool in question.

Legitimate interests: Storing of opt-in preferences, presentation of the website, assurance of the website's functionality, provision of user status across the entire website, recognition for the next website visitors, user-friendly online offering, assurance of the chat function

Scope of data processing

By using our services, we offer the possibility to contact us directly and to obtain information about various contact options.

In the event of contact being made, we process the data of the person making the enquiry to the extent necessary for answering or handling their enquiry. The data processed can vary depending on the method via which contact is made with us.

For the fulfilment of a project, we make use of various national or international certified Z + F partner. This depends largely on the country in which our customers are based and in which country the project

is to be fulfilled. We will inform you which partners may receive your data, depending on where you are based, before passing it on. The input field in the contact form of our app can be used for this purpose.

Categories of data subjects: Leads, Customers

Data categories: Master data (e. g. name, address), contact data (e. g. email address, telephone number), metadata and communication data (e. g. device information, IP addresses), product-specific information (technical data)

Purposes of processing: Processing requests, performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract

Legal bases: Consent (article 6 (1) (a) GDPR), performance of contract (article 6 (1) (b) GDPR)

Legitimate Interests: Our interest is in the resource-efficient and operational fulfilment of a client project, the simplification and acceleration of work or project processes, especially for clients with international headquarters.

Recipient of data: Nationally and internationally certified Z + F partner, depending on the customer's registered office. If our customers have their registered office in Germany, the data is generally not passed on to our foreign partners. The support and fulfilment of the project is then carried out directly by Zoller + Fröhlich GmbH, Wangen, Germany.

If it is necessary to pass on personal data to other Z + F partner, we will inform you separately, on request

Consequences of failure to provide data

The use of our app is voluntary. In the context of the business relationship, you must provide the necessary personal data for the establishment, execution and termination of the legal transaction and the fulfilment of the associated contractual obligations or which we are legally obliged to collect.

To fulfil the contract, it is also necessary to pass on data to our certified partners, in particular if on-site support and project management at our international customers - based outside the EU/EEA - is required. Without this data, we will not be able to execute the legal transaction with you.

Data transfer

We transfer the personal data of visitors to our online offering for internal purposes (e. g. for internal administration or to the HR department so we can meet statutory or contractual obligations). Internal data transfer or the disclosure of data only occurs to the extent necessary, under the pertinent data protection provisions.

It may be necessary for us to disclose personal data for the performance of contracts or to comply with legal obligations. If the data necessary in this regard is not provided to us, it may be the case that the contract cannot be concluded with the data subject.

Data collected within the EU/EEA will remain within the EU. If our customers have their registered office outside the EU/EEA (so-called third countries), the data will be passed on to the respective Z + F partner at the customer's registered office for the purpose of fulfilling the project and on-site support.

Storage period

In principle, we store the data of visitors to our online offering for as long as needed to render our service or to the extent that the European body issuing directives and regulations, or another legislator stipulates in laws and regulations to which we are subject.

In all other cases, we delete personal data once the purpose has been fulfilled e. g. passing to Z + F partner, with the exception of data that we need to continue to store to comply with legal obligations (e. g. if retention periods under tax law and trade law require us to keep documents such as contracts and invoices for a certain period of time).

Automated decision-making

We do not use automated decision-making or profiling (Art. 22 GDPR).

Legal bases

The decisive legal bases primarily arise from the GDPR. They are supplemented by national laws from member states and can, if applicable, be applied alongside or in addition to the GDPR.

Consent:	Article 6 (1) (a) GDPR serves as the legal basis for processing procedures regarding which we have sought consent for a particular purpose of processing.
Performance of a contract:	Article 6 (1) (b) serves as the legal basis for processing required to perform a contract to which the data subject is a contractual party or for taking steps prior to entering into a contract, at the request of the data subject.
Legal obligation:	Article 6 (1) (c) GDPR is the legal basis for processing that is required to comply with a legal obligation.
Vital interests:	Article 6 (1) (d) GDPR serves as the legal basis if the processing is necessary to protect the vital interests of the data subject or another natural person.
Public interest:	Article 6 (1) (e) GDPR serves as the legal basis for processing that is necessary to perform a task in the public interest or to exercise public force that is transferred to the controller.
Legitimate interest:	Article 6 (1) (f) GDPR serves as the legal basis for processing that is necessary to protect the legitimate interests of the controller or a third party, provided this is not outweighed by the interests or fundamental rights and fundamental freedoms of the data subject that require personal data to be protected, particularly if the data subject is a child.

Rights of the data subject

Right of access:	Pursuant to article 15 GDPR, data subjects have the right to request confirmation as to whether we process data relating to
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them. They can request access to their data, along with the additional information listed in article 15 (1) GDPR and a copy of their data.

Right to rectification:

Pursuant to article 16 GDPR, data subjects have the right to request that data relating to them, and that we process, be rectified, or completed.

Right to erasure:

Pursuant to article 17 GDPR, data subjects have the right to request that data relating to them be erased without delay. Alternatively, they can request that we restrict the processing of their data, pursuant to article 18 GDPR.

Right to data portability:

Pursuant to article 20 GDPR, data subjects have the right to request that data made available to us by them be provided and transferred to another controller.

Right to lodge a complaint:

In addition, data subjects have the right to lodge a complaint with the supervisory authority responsible for them, under article 77 GDPR.

Right to object:

If personal data is processed on the basis of legitimate interests pursuant to article 6 (1) (1) (f) GDPR, under article 21 GDPR data subjects have the right to object to the processing of their personal data, provided there are reasons for this that arise from their particular situation, or the objection relates to direct advertising. In the latter case, data subjects have a general right to object that is to be put into effect by us without a particular situation being stated.

Withdrawal of consent

Some data processing procedures can only be carried out with the express consent of the data subject. Once granted, you are able to withdraw consent at any time. To do so, sending an informal note or email to datenschutz@zofre.de is sufficient. The legality of the data processing carried out up to the point of withdrawal shall remain unaffected by the withdrawal.

External links

Our website includes links to online offerings from other providers. We note that we have no influence over the content of the online offerings linked to and over whether their providers comply with data protection provisions.

Amendments

We reserve the right to amend this information on data protection, in compliance with the applicable data protection provisions, if changes are made to our online offering so that it complies with the legal requirements.

This Privacy Policy was drawn up by the
Deutsche Datenschutzkanzlei
- Maximilian Musch -